

Keyquest Music

SAFETY POLICY for face-to-face piano lessons

From 12th October 2020 and until further notice, the following rules will apply at all times:

Please **DO NOT ATTEND** face to face lessons if:

- you or a household member has experienced any Covid-19 symptoms within the previous 14 days
- you have had contact with any confirmed Covid-19 case within the previous 14 days
- you have been advised to self-isolate
- you are shielding or avoiding unnecessary contact with others
- you are anxious about coming to lessons in person

You may switch to having your lesson via online Video Call without notice.

If you need to cancel a lesson completely, please give 24 hours' notice.

- The **Waiting Room** will remain closed to visitors and family members until further notice.
- **Arrival and Departure:** Students should please **wait on the driveway** until escorted to the studio. Please avoid touching surfaces and handles. Shoes should be left on the door mat. Early arrival for a warm-up is not possible at present; nor is waiting inside for late collection.
- **Hand sanitiser** will be administered **by the teacher** before and after playing the piano. The piano and studio are being cleaned and sanitised regularly between lessons.
- In keeping with official advice for education **face masks will be avoided** as much as possible. A **meter + distance** will generally be maintained, but students over the age of 12 may need to wear a face mask in some situations and **must be willing** to do so if and when requested.
- Please **do not bring your own face mask** to lessons. Where required, or should you wish to wear one, a single-use face mask will be provided at the studio.
- **Practice Notebooks** will not be used until further notice, except where students wish to complete their own, in which case they should also bring their own pencil.
- **Ventilation:** windows will be open throughout lessons to provide fresh airflow (or else face masks adopted), and an ionising purifier is always in permanent use within the studio.
- The teacher reserves the right to refuse or prematurely **terminate a lesson without refund** if he has reasonable grounds to believe this Safety Policy is not being followed.

These guidelines will be reviewed to match changes in official guidance, and any updates will be distributed via email. Many thanks for your support.

Andrew Eales

updated, 12th October 2020